

# INSURANCE CLAIM FORM

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INTERNAL USE

CLAIM CONTACT (PM/OCM)

EMAIL

MOBILE



## Step 1 - Please complete the claim form.

DATE OF LOSS

ADDRESS WHERE LOSS OCCURRED

INCIDENT DESCRIPTION / CAUSE OF DAMAGE

DAMAGE BEING CLAIMED

LOT OWNER(S) NAME

LOT OWNER(S) CONTACT DETAILS

TENANT/ OCCUPIER(S) / AGENTS NAME

TENANT/ OCCUPIER(S) / AGENTS CONTACT DETAILS



## Step 2 - Provide the supporting documentation and submit it with the form.

Please tick the supporting documentation required based on the type of loss / damage.  
This will assist with the processing of claim:

### WATER DAMAGE / BURST PIPE

- ☐ Plumbers Report noting causation/circumstances of loss and confirmation that the leak / cause of water damage has been addressed & repaired?
- ☐ Reports and Quotes / Invoices for mitigation or remedial works?  
ie - Was an Electrician and Steamatics engaged?
- ☐ Quotes or Invoices to repair / reinstate resultant damage?
- ☐ Photos of damages? (if any)
- ☐ Any other information that will assist with assessment of the claim?

### MACHINERY BREAKDOWN / FUSION

- ☐ Report from contractor noting causation / circumstances of loss?
- ☐ Quotes or Invoices to repair / replace damaged items?
- ☐ Any other information that will assist with assessment of the claim?

### THEFT / BURGLARY / VANDALISM

- ☐ A Police Report or Police Report Number?
- ☐ Quotes or Invoices to repair damages and/or replace loss?
- ☐ Photos of damages? (if any)
- ☐ Any other information that will assist with assessment of the claim?

### GLASS BREAKAGE

- ☐ Report from contractor noting causation/circumstances of loss?
- ☐ Quotes or Invoices to repair damages?
- ☐ Photos of damages? (if any)
- ☐ Any other information that will assist with assessment of the claim?

### ACCIDENTAL / IMPACT DAMAGE / HAIL / STORM / WIND DAMAGE

- ☐ Quotes or Invoices to repair damages?
- ☐ Photos of damages? (if any)
- ☐ Any other information that will assist with assessment of the claim?

## IMPORTANT

Any urgent loss or damage that requires immediate attention, should be referred to the Owners Corporation in first instances for determination and appropriate action.

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